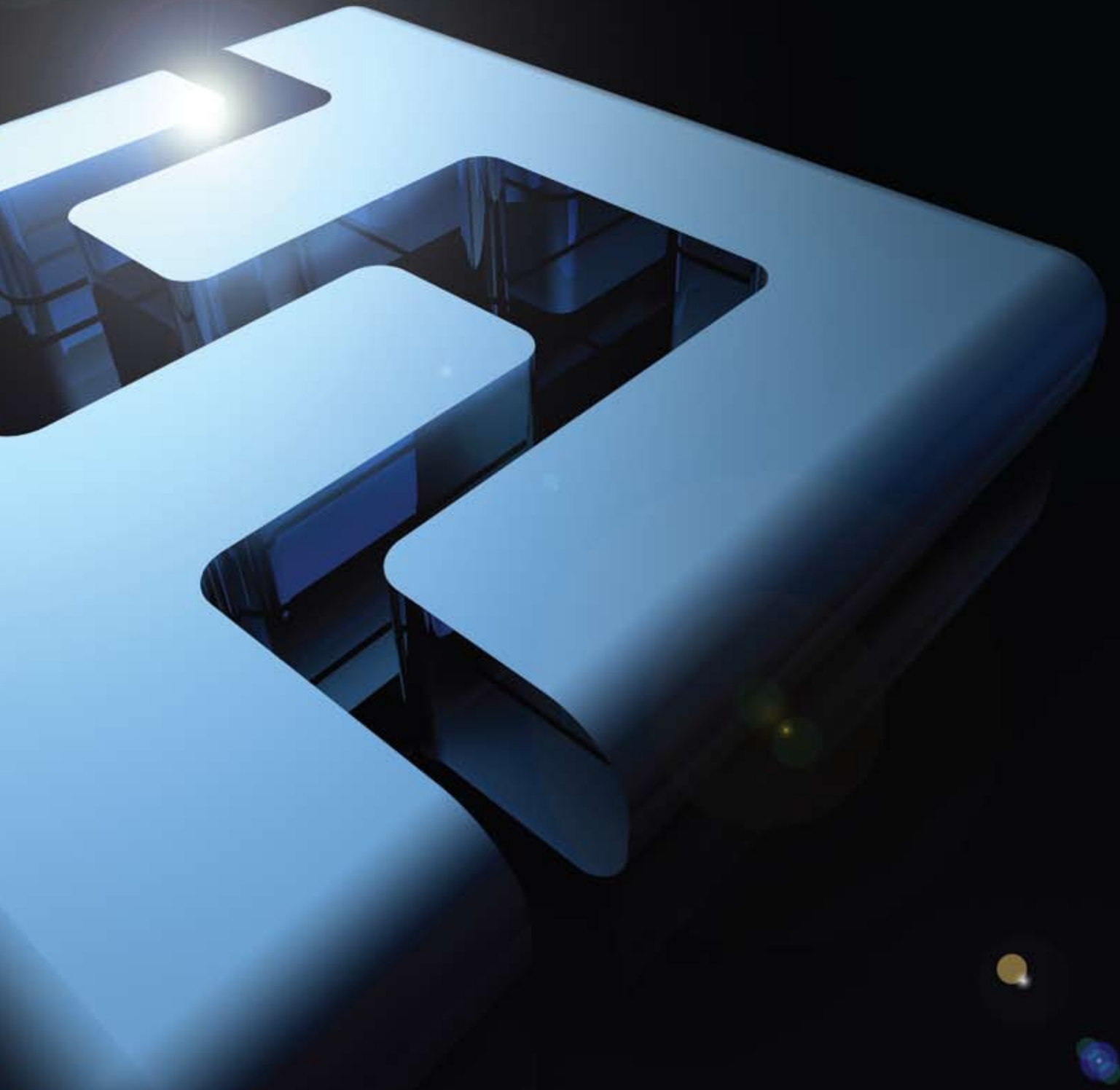




FIRSTSERV

About Us



About Firstserv

Firstserv supplies a range of managed hosting services, including VMware Cloud Hosting, Dedicated Servers and Colocation. We specialise in high availability solutions, such as VMware virtualisation, SQL clustering, and advanced networking.

Our head office is in London Docklands, and we have a global support team to ensure 24 hour coverage. Formed in 1998, we have over 10 years of experience of the hosting business, and have developed a large body of knowledge, procedures and accreditations.

A stable client base and year-on-year growth have enabled Firstserv to increase turnover and profit, growing to the global team we are today. Firstserv is robust and well funded by a consortium of institutional and private investors.



Our Docklands Data Centre



Firstserv Flexible 3D Hosting

Three Dimensions		
High level of service	Wide range of products	Deep understanding of our customers' needs

High level of service

We pride ourselves on the high level of availability of our networks and engineers. Firstserv offers enhanced support: our global support team is always available, and can be contacted by phone or email at any time.

Our high performance network infrastructure is built to be resilient and scalable. With high quality hardware, equipment redundancy, and SLAs guaranteeing uptime, Firstserv provide a reliable and secure hosting service.

Wide range of products

Our commitment is to managed hosting, and we offer a full range of hosting products including physical and virtual servers, along with hosted email and collaboration tools. The hosting ranges from Cloud Hosting, Managed Colocation and Dedicated Servers through to VPS or Shared Hosting. In addition, Firstserv offer a range of security services and products for your server, including Enhanced Support options, DDOS Protection, SSL Certificates and Vulnerability Scanning.

Deep understanding of our customers' needs

Firstserv have over a 98% customer retention rate. This success is due to listening to our customers and providing the service they need. We pride ourselves on working alongside new and existing clients to be a hosting provider that delivers a world class service.

You need a hosting company that is focused on you.
We promise to understand and meet your needs. Choose Firstserv with confidence.