



FIRSTSERV

Cloud Computing





Cloud Hosting

Firstserv VM Cloud is a flexible, scalable and reliable way to host. The workload is spread between multiple physical machines so you can scale your resources up and down easily, and without reinstalling your operating system.

You are no longer reliant on a single physical server: if one breaks, your hosting simply moves across to another part of the cloud. Because of this efficient use of resources, costs are lower, and you save time and money.

The net result is more uptime, better performance and lower costs.

Our cloud hosting is based on VMware's industry leading virtualisation platform and supported by our dedicated global 24x7 support team. We are proud to offer you space in our cloud.

Benefits of Firstserv Managed Cloud

Scalability You can increase or decrease RAM, disk space and processor capacity without needing to move or reinstall your server.	✓
Hardware failover If a physical machine fails your server will automatically start up on a spare machine, minimising downtime.	✓
Quick set up Get a Windows server up and running within minutes. There's no need to wait for new hardware to arrive and be installed.	✓
Patching We keep your operating system patched, providing up-to-date security.	✓
Enterprise Monitoring Site monitoring customised to your needs - for example, we can check a specific page on your website and notify you if it fails to respond.	✓
Action on alarm We can carry out specific instructions on how to respond to a particular problem without waiting for the customer to notify us or request changes.	✓
Backup We perform daily backup of your data, giving you peace of mind.	✓
Cloud Support Our service includes 24x7 support access by phone or email to assist with any queries.	✓
Flexibility Firstserv allow you to customise and mix cloud hosting, colocation and dedicated servers to provide the best solution for your needs.	✓

You need a hosting company that is focused on you. We promise to understand and meet your needs. Choose Firstserv with confidence.